



# Meagan Wittenberg

**Multidisciplinary designer**, empath, critical thinker, complex problem solver, dog owner and musician. I strive to design inclusive and intentional experiences that prioritize the human throughout the entire journey. I am passionate about improving products and services, and want to realize a better future for our planet and its people, through sustainable human-centred design.

## EXPERIENCE

**Design Lead** ● (2021-Present)  
Canada Revenue Agency (CRA) ● Remote

I am the Design Lead for the CRA's Innovation Accelerator (IA) program which provides resources to employees to co-create and test innovative solutions to complex problems the CRA is facing, with the goal of improving services and outcomes for Canadians. I support with the design/delivery of the program, the user experience and development of the IA projects, the curriculum of our workshops and am responsible for all of the graphic design.

**Junior Analyst/Designer** ● (2020-2021)  
Canada Revenue Agency (CRA) ● Remote

Supported the CRA's IA program by helping employees to grow their innovative ideas through problem identification, solution ideation, user research, prototyping, testing and measurement.

**Design Student** ● (2019-2020)  
Canada Revenue Agency (CRA) ● Ottawa, On

Supported with graphic design, conducted primary and secondary research on innovation labs across the Government of Canada and helped facilitate Design Thinking workshops all in support of growing the CRA's Innovation agenda and policies.

**Vice President, Communications** ● (2018-2019)  
Carleton Industrial Design Student Association, Ottawa, On

Managed the social media accounts for the Carleton Industrial Design Student Association and promoted all academic and social events to the surrounding community. I also assisted in organizing a design conference held in February of 2019.

**REFERENCES AVAILABLE UPON REQUEST**

## EDUCATION

**Bachelor of Industrial Design (BID)**  
Carleton University ● (2016-2020)  
*Graduated with High Distinction*  
Dean's Honour List, 2016-2020

**Thesis/Capstone Project:**  
Designed a dementia-friendly, accessible aircraft lavatory while working in collaboration with the National Research Council's Center for Air Travel Research, Bruyère Hospital and Chartwell Retirement Residences.

**Minor in Business**  
Carleton University ● (2016-2020)

## SKILLS

Sketching - Illustration - Rapid prototyping  
3D modelling - Basic woodworking  
Machinery knowledge (e.g. 3D printing, laser cutting, CNC, welding)

**Software:**  
Adobe Creative Cloud - SolidWorks - Rhino  
Fusion 360 - KeyShot - Miro - Procreate - Figma

**Bilingual in French and English**

## CONTACT

✉ [meaganwittenberg@gmail.com](mailto:meaganwittenberg@gmail.com)

in [linkedin.com/in/meagan-wittenberg](https://www.linkedin.com/in/meagan-wittenberg)

🌐 [www.meaganwittenberg.com](http://www.meaganwittenberg.com)

☎ 613-282-1489

🏠 Bedford, NS

